

**Certificate number: 2015-020**

Certified by EY CertifyPoint since: November 20, 2015

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015, the Information Security Management System as defined and implemented by

## Axon Enterprise, Inc.\*

located in Scottsdale, Arizona, United States of America is compliant with the requirements as stated in the standard:

### ISO/IEC 27001:2013

Issue date of certificate: January 24, 2019

Re-issue date of certificate: February 19, 2019

Expiration date of certificate: October 21, 2021

Last certification cycle expiration date: October 21, 2018

EY CertifyPoint will, according to the certification agreement April 13, 2018, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*\*The certification is applicable for the assets, services and locations as described in the scoping section on pages 2-5 of this certificate, with regard to specific requirements for information security as stated in the Statement of Applicability, dated June 4, 2018.*



J. Sehgal | Director, EY CertifyPoint

# Axon Enterprise, Inc.

## Scope for certificate 2015-020

The scope of this ISO/IEC 27001:2013 certification is bounded by the ISMS Scope and Boundaries document dated February 7, 2019. The Information Security Management System (ISMS) is centrally managed out of the Scottsdale, Arizona location.

### General

The following statement defines the Scope of Services for Axon's ISMS: "An Information Security Management System that governs all customer data that resides in the Evidence.com application". The scope of the ISMS includes the assets, technologies and processes employed by Axon within its facilities for processing, management and delivery of services to its customers. Additionally, the scope is defined with consideration of the external and internal context of the organization, requirements of interested parties, such as customers and regulatory bodies, and boundaries with third parties.

### Assets (including Technologies and Processes)

The components of the ISMS can be further categorized into Information Assets, Software Assets, Physical Assets, Site Assets, and People Assets.

### People

The following departments are in-scope for the ISMS:

- Axon Engineering - Production Support
- Axon Engineering - Developers
- Axon Customer Support
- Axon Product Managers
- Axon Information Security
- Axon Information Technology
- Axon Human Resources

There are approximately 157 people in-scope and supporting the ISMS across the departments noted above.

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### Sites (Virtual Assets)

Axon Enterprise regards the use of Infrastructure as a Service (IaaS) providers as a single 'IaaS Provider' asset. The rationale for this classification is that we perform the same asset and risk management process and procedures in a collective manner for these assets. From a responsibility perspective, the IaaS providers are responsible from the physical facility to the hypervisor; and Axon is responsible from the guest OS to the application user interface. The following are the list of IaaS provider processing regions, which align to the instances of Evidence.com in scope for the ISMS.

### AWS

#### **Europe (EU) Evidence.com**

AWS EU (Ireland) Region: AWS provides the physical data center building and servers, physical security, environment controls and IaaS offerings which Axon utilizes to create and manage dedicated a virtual network via Amazon VPC, virtual machines via Amazon EC2 instances, ELB load balancers, customer evidence data object storage via Amazon S3, user roles and access via AWS IAM, and network connectivity. The EC2 instances host both Evidence.com application servers and database servers (Cassandra Database Management System and SQL Server databases).

#### **Brazil (BR) Evidence.com**

AWS South America (São Paulo) Region: AWS provides the physical data center building and servers, physical security, environment controls and IaaS offerings which Axon utilizes to create and manage dedicated a virtual network via Amazon VPC, virtual machines via Amazon EC2 instances, ELB load balancers, customer evidence data object storage via Amazon S3, user roles and access via AWS IAM, and network connectivity. The EC2 instances host both Evidence.com application servers and database servers (Cassandra Database Management System and SQL Server databases).

### Azure

#### **United States (US) Evidence.com**

Microsoft Azure ("Azure") US Region: Azure provides the physical data center building and servers, physical security, environment controls and IaaS offerings which Axon utilizes to create and manage dedicated a virtual network, virtual machines, load balancers, customer evidence data object storage, user roles and access, and network connectivity. Azure hosts both Evidence.com application servers and database servers (Cassandra Database Management System and SQL Server databases).

#### **United States (US) Federal Region Evidence.com**

Microsoft Azure ("Azure") US Region: Azure provides the physical data center building and servers, physical security, environment controls and IaaS offerings which Axon

This scope (edition: February 19, 2019) is only valid in connection with certificate 2015-020.

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utilizes to create and manage dedicated a virtual network, virtual machines, load balancers, customer evidence data object storage, user roles and access, and network connectivity. Azure hosts both Evidence.com application servers and database servers (Cassandra Database Management System and SQL Server databases).

### Australia (AU) Evidence.com

Microsoft Azure ("Azure") Australia Region: Microsoft Azure provides the physical building, physical security, environment controls and within dedicated Virtual Network: computing capability via Virtual Machines, data storage via Blog Storage Service, Identity & Access Management via Azure Active Directory, and network connectivity.

### Canada (CA) Evidence.com

Microsoft Azure ("Azure") Canada Region: Azure provides the physical data center building and servers, physical security, environment controls and IaaS offerings which Axon utilizes to create and manage dedicated a virtual network, virtual machines, load balancers, customer evidence data object storage, user roles and access, and network connectivity. Azure hosts both Evidence.com application servers and database servers (Cassandra Database Management System and SQL Server databases).

### United Kingdom (UK) Evidence.com

Microsoft Azure ("Azure") UK Region: Azure provides the physical data center building and servers, physical security, environment controls and IaaS offerings which Axon utilizes to create and manage dedicated a virtual network, virtual machines, load balancers, customer evidence data object storage, user roles and access, and network connectivity. Azure hosts both Evidence.com application servers and database servers (Cassandra Database Management System and SQL Server databases).

### Evidence.com Backup Files

Evidence.com backup files (SQL database and Cassandra database) are stored within the customer's selected region in Amazon data centers. Amazon provides the physical building, physical security, environment controls and within dedicated data storage via S3, Identity & Access Management via AWS IAM and network connectivity. The only exception is US3, where backup files are stored within Microsoft Azure US Gov Virginia and US Gov Texas.

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Economic Area	Axon Evidence.com Backup File Storage Locations
United States (US) Evidence.com	Amazon US East (Northern Virginia) Region
United States (US) Federal Region Evidence.com	Azure US Gov Virginia and US Gov Texas
Canada (CA) Evidence.com	Amazon CA Central Region
Australia (AU) Evidence.com	Amazon Asia Pacific (Sydney) Region
Europe (EU) Evidence.com	Amazon EU West 1 (Ireland) Region
Brazil (BR) Evidence.com	Amazon South America (Sao Paulo) Region
United Kingdom (UK) Evidence.com	Amazon EU West 2 (London) Region

### Sites (Physical Locations)

The Evidence.com application service is hosted solely on virtual infrastructure sitting on physical infrastructure located at IaaS provider facilities. Workstations used to manage the Evidence.com connect to the environments remotely from Axon office locations. The primary locations used to access IaaS provider infrastructure are Axon's offices in Scottsdale, Arizona, United States (17800 N 85th Street, Scottsdale, Arizona) and Seattle, Washington, United States (1100 Olive Way, Suite #1300, Seattle, Washington) for the Evidence.com instances in the AWS and Azure environments.

### Scope Exclusions and Boundaries

Axon uses Amazon and Microsoft Azure as IaaS providers. The IaaS providers are responsible from the physical facility to the hypervisor. Axon only utilizes IaaS providers that have achieved and maintain ISO 27001 certification. The IaaS providers have included in their ISO 27001 scope the assets, services, people and processes that are used in their services to Axon.

The Information Security Management System mentioned in the above scope is restricted as defined in the ISMS Scope and Boundaries document dated February 7, 2019.