START 2018 OFF RIGHT WITH A FIRMWARE UPDATE

As you know, firmware updates are important to the health and serviceability of your agency's CEWs, which is why we recommend doing them quarterly, along with weapon log downloads.

Beyond the basics of keeping your weapons operational, we also pack a ton of value into every firmware update we release. These releases address anything from simple bugs our customers have reported, to enhancements that result in a more reliable weapon, to brand-new features that make our devices perform better in the field.

If you haven't updated your firmware in a while, now's the time to make sure your officers are set up for maximum performance in 2018.

UPDATE MY FIRMWARE

(https://help.axon.com/hc/en-us/articles/221461627-Updating-device-firmware**)**

Please reach out if you have any questions. And if you're wondering what you're missing if you're behind on your firmware updates, keep scrolling for a recap of the enhancements and bug fixes from our most recent releases.

Happy New Year, and here's to up-to-date-weapons!

Stay Safe,

Axon
Protect Life

Recent Firmware Releases, 2016-2017

V4.022 – 05/31/2016 (Training Bulletin 20.0-02)

- Improved power source management and reporting
- Improved performance by addressing minor bugs

V4.024 – 07/14/2016

- Update to fix bug found on V4.022; corrected errant Major error on CID after short spark test

V4.029 – 09/22/2016 (Training Bulletin 20.0-02)

- Update primarily to support Axon Signal Performance Power Magazine (SPPM)
- Minor enhancement to pulse rate and charge level without impacting current product specification
- Added Skip Pulse Firmware change to reduce pulse rate in the event of an incomplete circuit

V4.030 – 10/13/2016

- Minor bug fix post V4.029 validation release.
- Official SPPM Firmware Release to the customer.

V4.032 - 04/17/2017

- Critical Firmware Update - Axon received a report of a device with a Signal Performance Power Magazine (SPPM) becoming unresponsive during a discharge and requiring a hard reset to resume functionality. Axon's engineering team investigated the incident and developed this firmware update to resolve it.
- This firmware update also resolves various other minor bug fixes.