

Title: Training Bulletin 21 - 01 TASER 7 Firmware Update 1.3.8
Department: Training
Version: 1.0
Release Date: 2/13/2019

Training Bulletin 21 - 01: TASER 7 Firmware Update

Background: One of the features built into the TASER 7 Conducted Energy Weapon (CEW) is the ability to upload new operating firmware as firmware upgrades are developed. Promptly installing firmware updates is critical for helping to ensure the health and serviceability of your agency's CEWs. These releases address anything from simple bugs, to enhancements that result in a more reliable weapon, to brand-new features that make your CEWs perform better in the field.

On February 13, 2019, Axon released a firmware update for the TASER 7 only. Version FW 1.3.8 key updates include the following:

- Repaired health reporting on Axon Evidence (Evidence.com) to fix errant "Major HVM Error" that was displayed for handles. **Please Note:** any handles previously reporting a Major High Voltage Module Error should be updated to 1.3.8 to confirm the error has cleared. If the error does not clear, please submit the device for repair.
- All LASERs are now enabled to remain ON during Cross-Connect and Arc functions.
- Various bug fixes and improvements

Update firmware by loading the battery pack to TASER 7 docking station. After the LED next to the battery pack turns solid green, insert the battery pack into the TASER 7 CEW to complete the update.

Contact training@axon.com for questions.