

Background: This training bulletin is being issued to update the safe handling procedures for CEWs that have been completely submerged in water or exposed to a significant amount of moisture.

- Axon recommends securing the CEW in the holster prior to removing the battery in order to contain the probes in the event of a discharge. Cartridges can be safely unloaded once the power source is removed.
- CEWs that have been exposed to extensive amounts of moisture should be wiped down (including inside of cartridge bays and holster) prior to being air dried for 24 hours.
- CEWs that have been submerged in water should be returned through the RMA procedure.
- Cartridges that are exposed to significant moisture must be disposed of in an ESD safe procedure.